## BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)

Application 08-05-022 (Filed May 15, 2008)

Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.

Application 08-05-024 (Filed May 15, 2008)

Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.

Application 08-05-025 (Filed May 15, 2008)

Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.

Application 08-05-026 (Filed May 15, 2008)

# MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR AUGUST 2009

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September 21, 2009

## BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
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Application of Southern California Gas Company	

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Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.

(Filed May 15, 2008)

Application 08-05-025

Application 08-05-026 (Filed May 15, 2008)

## MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR AUGUST 2009

This is the fifth monthly report utilizing a new reporting template developed by Energy Division (ED) in coordination with the investor-owned utilities.<sup>1</sup> The purpose of the new template is to minimize the reporting requirements by combining the LIEE and CARE (Low-Income Assistance Programs) report into one consolidated report while still providing the ED with all the necessary information to assist in analyzing the low-income programs.

In Ordering Paragraph 90 of Decision (D.) 08-11-031, the Commission directed utilities to begin reporting on the number of customer complaints they receive (either formal, informal, or wherever received) about their CARE recertification efforts and the nature of the complaints.

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<sup>&</sup>lt;sup>1</sup> Investor-owned utilities are Pacific Gas and Electric Company, San Diego Gas & Electric Company, Southern California Edison Company and Southern California Gas Company.

The utilities are to report this information in their monthly and annual reports beginning December 31, 2008.

This report presents actual year-to-date LIEE and CARE results and expenditures through August 2009.

Respectfully Submitted,

/s/ Kim F. Hassan

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#### LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

## 1. LIEE Executive Summary

### 1.1 Low-Income Energy Efficiency Program Overview

Summary of the LIEE Program elements as approved in Decision (D.) 08-11-031:

LIEE Pr	ogram Summary fo	or Month	
	Authorized / Planning		
	Assumptions	Actual to Date	%
Budget	\$21,184,008	\$7,910,350	44%
Homes Treated	20,000	11,375	57%
kWh Saved	8,887,914	3,460,844	39%
kW Demand Reduced	2,010	380	19%
Therms Saved	478,745	139,707	29%
GHG Emissions Reduced	7,661	2,721	36%

During the month of August, SDG&E enrolled 1,272 customers in the LIEE program. SDG&E also generated 2,623 leads in which it will work to convert to participants and homes treated in the upcoming months.

As shown in the tables above, SDG&E has treated 11,375 homes to date, saved 3,460,844 kWh, reduced 380 kW of demand, saved 139,707 therms and reduced 2,721 tons of Green House Gases (GHG) emissions through the LIEE program.

SDG&E is continuing to expand marketing outreach efforts through direct mail and outbound calling. Richard Heath and Associates (RHA), the SDG&E outreach contractor has added additional Energy Specialists in an effort to reach more eligible customers through canvassing efforts. Additionally SDG&E continues to work with adult education programs at both San Diego Community College District and Sweetwater Union High School District to reach eligible customers enrolled in specific classes at these sites.

## 2<sup>nd</sup> Quarter Satisfaction Results

SDG&E conducts customer satisfaction surveys each quarter in order to gauge satisfaction with the LIEE program. Second quarter results were positive with overall

satisfaction remaining high. This quarter, 91% of the LIEE customers surveyed rated the service as an "8", "9" or "10" on a 10-point scale. Survey respondents indicated that they were pleased with both the quality of work and demeanor of service personnel. Four out of five (81%) said they are "more comfortable" as a result of the repairs/installations. Two-fifths of respondents said they heard about the program from someone who came to their home. This has risen to 50% among those residing in multi-family dwelling units. Door-to-door canvassing obviously remains an important LIEE outreach tactic for SDG&E. More than 75% of respondents found the enrollment process "very easy" which is similar to previous quarters' results. Most respondents indicate that they received energy-saving tips from SDG&E through the LIEE program. Ratings of the usefulness of the tips are consistently favorable. The contractors who install LIEE measures continue to receive stellar scores with 94-98% rating 8, 9 or 10 on a 10-point scale. Ratings for the installation process continue to be high and are comparable to last quarter. Leading the list of most valuable items installed were showerheads, lighting and weatherstripping.

The following sections describe the Marketing, Education and Outreach efforts that contributed to this month's results. Also included are descriptions of SDG&E's Whole Neighborhood Approach (WNA) and updates on Workforce Education & Training (WET) efforts.

#### 1.2 Whole Neighborhood Approach

1.2.1 Summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment "neighborhoods," how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SDG&E continues to implement the Whole Neighborhood Approach (WNA) as part of the LIEE program. Contractor flexibility has been key to the success of this approach. For example, SDG&E has a larger low-income population in the southern part of the service territory. Lead generation has also recently increased in that zone. As a result, contractors that normally serve only the northern and central zones were assigned additional customers in the southern zone. Through

this flexibility, SDG&E was able to successfully meet the expectations of all customers and maintain high levels of customer service despite the shifting of demand.

### 1.3 LIEE Marketing, Education and Outreach

1.3.1 Summary of LIEE program marketing, education and outreach strategies deployed this month.

**Direct marketing** - In August, direct marketing efforts included direct mail, outbound calling campaigns and door-to-door canvassing.

 Direct Mail – SDG&E mailed LIEE program information to 35,646 households with high potential for LIEE eligibility during the month of August.

The first campaign launched August 7 and targeted 9,945 Established and Challenged<sup>2</sup> households in the following communities:

Chula Vista (91910, 91911, 91	913, 91914)
Spring Valley (91977, 91978)	
Mira Mesa (92121)	Hillcrest (92103)
Clairemont (92111)	Southcrest (92113)
Carmel Mountain (92129)	Scripps Ranch (92131)
Coronado (92118)	El Cajon (92020)

The second campaign launched August 14 and targeted 5,702 Established and Challenged households in the following communities:

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<sup>&</sup>lt;sup>2</sup> See Attachment A for more information on SDG&E residential market segments.

Alpine (91901)	Bonita (91902)
Chula Vista (91910, 91911, 91	913, 91914)
El Cajon (92020)	National City (91950)
Encanto (92114)	College Area (92115)
Kensington (92116)	Bay Ho (92117)
Allied Gardens (92120)	University City (92122)
Kearny Mesa (92123)	Serra Mesa (92124)
Miramar (92131)	Otay Mesa (92154)

The third campaign was launched on August 21 and targeted 10,459 Established and Challenged households in the following communities:

Chula Vista (91910, 91911, 91	913, 91914, 91915)
La Mesa (91942)	Spring Valley (91977)
San Carlos (92119)	Paradise Hills (92139)
Santee (92071)	

The last campaign launched on August 28 and targeted 9,540 Challenged households in the following communities:

Alpine (91901)	Chula Vista (91910, 91915)				
Spring Valley (91977)					
La Mesa (91941)	Lakeside (92040)				
Lemon Grove (91945)	Ramona (92065)				
Rancho Santa Fe (92091)	Downtown (92101)				
Golden Hill (92102)	Hillcrest (92103)				
Otay Mesa (92154)	Santee (92071)				
El Cajon (92019, 92020, 9202	1)				

A total of 356 leads were generated from August direct mail efforts and 218 households were in enrolled based on previous and current direct mail efforts.

Outbound Calling Campaigns – Four calling campaigns were

launched in August and a total of 22,223 low-income households were contacted as part of this effort.

The first campaign ran from August 5-7 and targeted 5,812 customers. Of the total customers called, 251 (4.3%) answered the call, listened to the information and chose to be directly connected to a representative to learn more about the LIEE program.

The second campaign ran from August 12-14 and targeted 6,881 customers. Of the total customers called, 236 (3.4%) chose to be directly connected to a representative.

The third campaign ran from August 19-21 and the fourth from August 26-28. Together, they targeted a total of 9,530 customers. Of the total customers called, 313 (3.3%) chose to be directly connected to an LIEE representative.

SDG&E continues to refine automated outbound calling campaigns by testing different scripts and calling hours. Additionally, cell phones have now been approved for these campaigns which will greatly expand reach and hopefully improve overall results. SDG&E has enrolled a total of **702 customers** in the LIEE program year-to-date (January through August 2009) as a result of automated outbound calling efforts.

O Door-to-Door Canvassing In August, SDG&E's door-to-door canvassing contractor, RHA, called on approximately 4,000 low-income households in San Diego and neighboring communities with LIEE-eligible customers. Through RHA's door-to-door outreach efforts, SDG&E generated 703 leads (17.5%) for the LIEE program in August. Of the 703 leads generated, 666 resulted in enrollments.

### 1.4. Leveraging Success with CSD

#### 1.4.1 Status of the leveraging effort with CSD.

SDG&E has signed contracts with Metropolitan Area Advisory

Committee (MAAC), Campesinos Unidos, Inc. (CUI) and Community

Action Partnership of Orange County (CAPOC) to begin offering

measures from both LIEE and LIHEAP programs to eligible customers.

The leveraging of these two programs will help increase overall energy savings for customers and reduce program outreach and marketing costs.

### 1.5 Workforce Education & Training

1.5.1 Summary of efforts to improve and expand LIEE workforce education and training.

SDG&E continues to evaluate opportunities to develop sustainability curricula at both San Diego Community College District (SDCCD) and Cuyamaca Community College.

The six-week Summer Youth Program that was developed with San Diego Urban Corps and employed young adults to promote CARE and LIEE programs ended on August 14th. The team was able to enroll 223 customers in the CARE program and recertify an additional 320 customers through neighborhood canvassing efforts. They also distributed more than 18,000 LIEE flyers to low-income households throughout the SDG&E service territory.

#### 2. CARE Executive Summary

## 2.1. CARE Program Summary

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$1,520,638	\$1,042,502	69%
Proc., Certification and Verification	\$216,219	\$140,011	65%
Information Tech./Programming	\$508,795	\$174,323	34%

Pilots	N/A		
Measurement and Evaluation	\$4,000	\$13,772	344%
Regulatory Compliance	\$184,015	\$106,838	58%
General Administration	\$399,065	\$262,839	66%
CPUC Energy Division Staff	\$102,900	\$31,811	31%
Cooling Centers			
Total Expenses	\$2,935,632	\$1,772,097	60%
Subsidies and Benefits	\$47,026,184	\$31,926,366	68%
Total Program Costs and Discounts	\$49,961,816	\$33,698,463	67%

### 2.1.1 CARE program penetration rate to date:

	<b>CARE Penetration</b>	
Participants Enrolled	Eligible Participants	Penetration rate
257,948	336,751	76.6%

In August, SDG&E increased participation in the CARE program from 255,896 to 257,948 participants and increased penetration by .6%.

The following sections describe the Marketing, Education and Outreach efforts and list the recertification complaints for the month.

## 2.2. CARE Marketing, Education and Outreach

2.2.1. Summary of CARE program marketing, education and outreach strategies deployed this month.

**Direct Marketing** - In August, direct marketing efforts consisted of direct mail and door-to-door canvassing.

- Direct Mail SDG&E launched one direct mail campaign on August
   25. Information on the CARE program was sent to 29,770 households falling in the Challenged segment. Results will be reported next month.
- Door-to-Door Canvassing In August, SDG&E's CARE door-todoor canvassing contractor, "Energy Save", called on low-income households in San Diego, National City, Imperial Beach, Chula Vista,

El Cajon, Vista, San Marcos, Escondido, Fallbrook, Oceanside and other communities in the service territory. Through Energy Save's outreach efforts, SDG&E generated **1,489** applications and enrolled **1,068** customers in the CARE program during the month of August. Year-to-date SDG&E has enrolled **12,040** customers through its CARE door-to-door canvassing efforts.

**Integration** - In August, SDG&E generated 1,188 enrollments in the CARE program through integrated efforts with other groups in the company. Leads from the LIEE program group generated 186 CARE enrollments and referrals from the company's customer call center generated 1,002 CARE enrollments.

#### 2.3 CARE Capitation Contractors

SDG&E leverages the resources of CARE capitation contractors to enroll customers in CARE and LIEE. The contractors leverage existing relationships with low-income clients to extend CARE and LIEE program benefits as part of their total assistance offering.

As a result in August, CARE capitation contractors enrolled **500** customers in CARE and generated **26** LIEE leads.

#### 2.4 CARE Recertification Complaints

SDG&E received 16 CARE recertification complaints during the month of August.

## 3. Customer Assistance Marketing and Outreach

#### 3.1 Advertising

#### 3.1.1 Customer Assistance Campaign

The customer assistance mass media campaign promoting general

awareness of assistance programs is wrapping up and will conclude in September. The campaign was focused on educating customers about the numerous ways that SDG&E provides customer assistance, particularly during these times of economic hardship. The campaign targeted low-income English and Spanish speaking audiences. Tactics included radio spots, bus shelter posters and newspaper advertising in targeted community publications. Bus shelter posters will remain on display through September 13. Radio ads concluded on August 23 and newspaper ads will run through September. The campaign appears to have been a success, with a flood of calls coming in to the SDG&E customer call center requesting more information on available assistance. More specific campaign results will be reported in the upcoming months.

### 3.1.2 CARE and LIEE Campaign

Following on the heels of the general awareness campaign will be a direct response campaign that focuses specifically on generating enrollments and leads for CARE and LIEE programs. Once SDG&E increases general awareness of available assistance, customers will be more likely to respond to more complicated messaging about specific programs. The direct response campaign will include radio, online and print components and is scheduled to launch mid September.

## 3.2 Community Outreach

SDG&E leverages the resources of 2-1-1 San Diego to promote CARE, LIEE and Medical Baseline programs. 2-1-1 San Diego is a community disaster, health and human services center and resource providing information and referrals to customers in need. SDG&E works closely with 2-1-1 to train staff on the details of SDG&E's assistance programs. In August, 2-1-1 San Diego provided SDG&E with 133 CARE enrollments and 76 LIEE leads.

## 4. Appendix: LIEE Tables and CARE Tables

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

**CARE- Table 3- CARE Verification** 

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

**CARE- Table 7- Capitation Contractors** 

CARE- Table 8- Participants as of Month End

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- 0	ـ اـــ							LIEE Tab	LIEE Table 1 - LIEE Program Expenses	Program .	Expens	es						
3 8	3							ñ	san Diego Gas & Electric August 2009	lego Gas & Elect August 2009	2							
4		7	Autho	Authorized Budget	į			Current M	Current Month Expenses	v d		Yes	Year-To-Date Exnenses	Fxnenses		% of Bud	% of Budget Spent Year-To-Date	-To-Date
2	5 LIEE Program:	Electric	L	Gas	_	Total	Electric	ric	Gas	Total	F	Electric	Gas	-	Total	Electric	Gas	Total
9	6 Energy Efficiency																	
7	7 - Gas Appliances	\$	\$	2,496,401	\$	2,496,401	89	<b>У</b>	80,972	\$ 80,	80,972 \$		\$ 72	729,292 \$	729,292	%0	%67	78%
∞	8 - Electric Appliances	\$ 7,724,611	\$	'	\$	7,724,611	\$ 26	297,531 \$		\$ 297,	297,531 \$	2,737,601	ક્ર	<b>⇔</b>	2,737,601	35%	%0	35%
6	9 - Weatherization	\$	\$	4,081,115	\$	4,081,115	\$	<b>⇔</b>	504,573	\$ 504,	504,573 \$		\$ 2,88	2,884,290 \$	2,884,290	%0	71%	71%
¥	- Outreach and 10 Assessment	\$ 1,096,914	\$	1,096,914	€	2,193,828	€9	\$ 866,89	\$ 866'89	\$ 117,	117,995 \$	668,770	<del>∽</del>	\$ 022,899	1,337,541	61%	61%	61%
<u>, , , , , , , , , , , , , , , , , , , </u>	- In Home Energy 11 Education	\$ 715,835	\$	715,835	€	1,431,670	€9	9,710 \$	9,710	\$ 19,	19,420 \$	110,813	s	110,813 \$	221,626	15%	15%	15%
17	12 - Education Workshops	\$	\$		↔	•	\$	s	'	\$	<b>\$</b>		ક્ર	<b>⇔</b>		%0	%0	%0
7	13 - Pilot	\$ 3,839	\$	3,839	\$	7,678	\$	\$	-	\$	\$		s	\$		%0	%0	%0
7	14 - Cool Centers	\$	\$	•	\$	•	\$	\$		\$	\$		\$	\$		%0	%0	%0
1,	15 Energy Efficiency TOTAL	\$ 9,541,199	\$	8,394,104	•	17,935,303	996 \$	366,238 \$	654,252	\$ 1,020,491	491 \$	3,517,184	\$ 4,393,166	3,166 \$	7,910,350	37%	25%	44%
16	9																	
7	17 Training Center	\$	\$		\$	•	\$	€9	'	€9	÷		\$	₩.		%0	%0	%0
18	18 Inspections	\$ 29,474	4.	29,474	\$	58,948	\$	1,347 \$	1,347	\$ 2,	2,694 \$	13,917	\$	13,917 \$	27,834	47%	%45%	47%
15	19 Marketing	\$ 378,735	\$ 2	378,734	\$	757,469	\$	27,048 \$	27,048	\$ 54,	24,095 \$	93,701	6 \$	93,701 \$	187,402	25%	72%	25%
2(	20 M&E Studies	\$ 56,902	\$ 2	56,902	2	113,804	\$	\$	-	\$	\$	6,799	\$	\$ 662'6	19,597	17%	17%	17%
2	21 Regulatory Compliance	\$ 135,720	\$ 0:	135,719	\$	271,439	\$	6,448 \$		\$ 12,	12,896 \$	51,457	\$	51,457 \$	102,914	38%	%88	38%
2,	22 General Administration	\$ 1,001,049	\$	1,001,048	\$	2,002,097	7 \$	\$ 999'68	49,666	\$ 99,	8 82833	469,527	\$ 46	469,525 \$	939,053	47%	%45%	47%
5	23 CPUC Energy Division	\$ 22,474	4 \$	22,474	\$	44,948	\$	1,128 \$	1,128	\$ 2,	2,257 \$	6,817	\$	6,817 \$	13,634	30%	30%	30%
24	4																	
25	TOTAL PROGRAM 25 COSTS	\$ 11,165,553	\$	10,018,455	\$	21,184,008	\$ 451	451,876 \$	739,889	\$ 1,191,765	\$ 292	4,162,402	\$ 5,038,381	3,381	9,200,783	37%	%09	43%
2(	26							Funded (	Funded Outside of LIEE Program Budget	IEE Progra	am Budg	et						
2.	27 Indirect Costs						\$	28,796 \$	31,261	\$ 60,	\$ 20,09	274,920	\$	281,398 \$	556,318			
28	8																	
ñ	29 NGAT Costs							\$	19,798	\$ 19,	19,798		\$ 17	171,041 \$	171,041			
3(	30 Any required corrections/adjustments are reported herein and supersede results	ljustments are r∈	eporte	ed herein an	dns pu	oersede resul		d in prior m	reported in prior months and reflect YTD adjustments.	flect YTD a	djustmen	ts.						

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## LIEE Table 2 LIEE Expenses and Energy Savings by Measures Installed San Diego Gas & Electric

July 2009

1									
2				Year-To-		leted & Expe	nsec	d Installation	ons
			Quantity	kWh	kW	Therms			
3	Measures	Units	Installed	(Annual)	(Annual) <sup>1</sup>	(Annual)	E	xpenses	% of Expenditure
	Heating Systems								
	Furnaces	Each	1,108	0	0	335	\$	313,316	4%
	Cooling Measures								
	A/C Replacement - Room	Each	188	15,656	12	-	\$	165,587	2%
	A/C Replacement - Central	Each	1		-	-	\$	3,600	0.0%
	A/C Tune-up - Central	Each	22	4,075	-	-	\$	2,420	0.03%
	A/C Services - Central	Each	0	-	-	-	\$	-	0%
	Heat Pump	Each	0	-	-	-	\$	-	0%
	Evaporative Coolers	Each	0	-	-	-	\$	-	0%
	Evaporative Cooler Maintenance	Each	0	-	-	-	\$	-	0%
	Infiltration & Space Conditioning		0.040	07.400		20.000	_	4 75 4 400	000/
	Envelope and Air Sealing Measures	Home	8,640	87,196	-	22,388		1,754,182	22%
	Duct Sealing	Home	266	5,050	- 14	40.504	\$	34,875	0.4%
	Attic Insulation  Water Heating Measures	Home	291	30,708	14	10,504	\$	267,237	3%
		Llomo	0.102	101 041	22	07.550	¢.	674 449	9%
	Water Heater Conservation Measures Water Heater Replacement - Gas	Home Each	9,102 21	101,841		97,559	\$	674,448 16.490	9% 0.2%
	Water Heater Replacement - Gas Water Heater Replacement - Electric	Each	0	-	-	-	\$	10,490	U.Z <sup>7</sup> /0
	Tankless Water Heater - Gas	Each	0	-	-		\$		
	Tankless Water Heater - Gas  Tankless Water Heater - Electric	Each	0	-	-		\$		
	Lighting Measures	Lacii	U	-	-		Ψ	-	
	CFLs	Each	63,521	1,016,336	127		\$	447,994	6%
	Interior Hard wired CFL fixtures	Each	7,451	476,864	15		\$	547,691	7%
	Exterior Hard wired CFL fixtures	Each	1,877	21,648	-	_	\$	101,414	1%
	Torchiere	Each	3,130	597,830	6	_	\$	295,864	4%
	Refrigerators	Lacii	0,100	037,000	Ů		Ψ	200,004	770
30	Refrigerators -Primary	Each	1,420	1,056,882	179	-	\$	1,334,014	17%
	Refrigerators - Secondary	Each	0	-	-	-	\$	-	0%
	Pool Pumps	20011	, and the second				Ť		370
	Pool Pumps	Each	-	-	-	-	\$	-	0%
	New Measures						·		
	Forced Air Unit Standing Pilot Change Out	Each	84	-	-	-	\$	23,163	0%
36	Furnace Clean and Tune	Each	5,173	-	-	-	\$	288,525	4%
37	High Efficiency Clothes Washer	Each	0	-	-	-	\$	-	0%
38	Microwave	Each	44	-	-	-	\$	3,696	0%
39	Thermostatic Shower Valve	Each	1,013	20,748	5	8,922	\$	59,252	0%
	LED Night Lights	Each	6,572	26,010	-	-	\$	17,416	0%
	Occupancy Sensor		0	-	-	-	\$	-	0%
	Pilots			0	0	0			
	A/C Tune-up Central	Home	0	-	-	-	\$	-	0%
	Interior Hard wired CFL fixtures	Each	0	-	-	-	\$	-	0%
	Ceiling Fans	Each	0	-	-	-	\$	-	0%
	In-Home Display	Each	0	-	-	-	\$	-	0%
	Programmable Controllable Thermostat	Each	0	-	-	-	\$	-	0%
	Forced Air Unit	Each	0	-	-	-	\$	-	0%
	Microwave		0	-	-	-	\$	-	0%
	High Efficiency Clothes Washer		0	-	-	-	\$	-	0%
	Customer Enrollment	I I a man	44.044				•	4 007 007	470/
	Outreach & Assessment	Home	11,341	-	-	-		1,337,337	17%
	In-Home Education	Home	11,297	-	-	-	\$	221,830	3%
55	Education Workshops	Participant	0	-	-		\$	-	0%
	Total Savings/Expenditures			3,460,844	380	139 707	\$	7,910,350	100%
57				3,700,077	550	100,101	Ψ	. ,5 10,550	100 /0
	Homes Weatherized	Home	9,180						
59				I					

60 Homes Treated 61 - Single Family Homes Treated Home 5,658 5,559 62 - Multi-family Homes Treated Home 63 - Mobile Homes Treated Home 158 64 - Total Number of Homes Treated 11,375 Home 20,384 56% 65 # Eligible Homes to be Treated for PY<sup>2</sup> Home 66 % OF Homes Treated 67 - Total Master-Metered Homes Treated Home 68 102

<sup>69</sup> Energy savings is based on the 2005 Load Impact Evaluation.

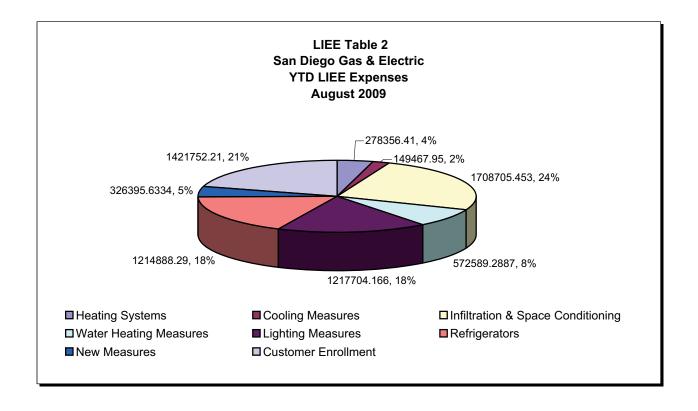
<sup>70</sup> Based on Attachment H of D0811031

<sup>71</sup> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

<sup>72</sup> 73 74

<sup>75</sup> 76 77

PIE CHART 1- Expenses by Measures Category For August 2009



	A	В				
1	LIEE Table 3 - Average Bill Savin San Diego Gas & E July 2009					
2	Year-to-date Installations	s - Expensed				
3						
4	Annual kWh Savings	3,460,844				
5	Annual Therm Savings	139,707				
6	Lifecycle kWh Savings	32,825,884				
7	7 Lifecycle Therm Savings 1,446,709					
8						
9	Current Therm Rate	\$ 1.09				
10	Number of Treated Homes	11,375				
11	Average 1st Year Bill Savings / Treated Home	52.41				
12	Average Lifecycle Bill Savings / Treated Home	421.22				
13	Any required corrections/adjustments are reported herein and and may reflect YTD adjustments.	supersede results reported in prior months				

1	A	В	San Die	D   - LIEE Homes ego Gas & Elec August 2009		F	G					
2	County	Elig	jible Customer	rs	Homes	Treated Year-T	o-Date					
3		Rural	Urban	Total	Rural	Urban	Total					
4	4 Orange County 0 14,781 14,781 9 9											
5	San Diego	17,171	311,908	329,079	369	10,997	11,366					
6			_									
7	Total	17,171	326,689	343,860	369	11,006	11,375					
8	Any required correction adjustments.	ns/adjustments are	reported herein	and supersede res	sults reported in pr	ior months and ma	ay reflect YTD					

	Α	В	С	D	Ш	Ł	G	I	_	ſ	¥	٦	Σ	Z	0	Ь	Ø
~	5					LIEE	Table ( San	5 - LIE Diego Aug	LIEE Custor ego Gas & E August 2009	LIEE Table 5 - LIEE Customer Summary San Diego Gas & Electric August 2009	· Sumn tric	nary					
2			Gas & Electric	ectric			Gas Only	Σ			Elect	Electric Only			Total	al	
3		# of YTD				# of				# of				Jo#			
		Homes				ΥTD				TTD				YTD			
4	Month	Treated	Therm	kWh	kΝ	Homes	Therm	kWh	Ķ	Homes	Therm	kWh	ΚM	Homes	Therm	kWh	ΚM
2	Jan-09	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9	. Feb-09	1,248	11,255	404,969	25	0	0	0	0	30	0	17,859	3	1,278	11,255	422,828	22
7	. Mar-09	3,252	990'68	1,017,536	114	0	0	0	0	2.2	0	54,805	8	3,329	39,066	1,072,341	123
∞	Apr-09	4,531	55,398	1,411,081	155	0	0	0	0	113	0	75,680	11	4,644	55,398	1,486,761	167
6	May-09	6,403	73,843	1,934,578	213	0	0	0	0	176	0	90,634	14	6,579	73,843	2,025,212	226
10	60-unf c	7,745	91,620	2,333,778	254	0	0	0	0	233	0	131,885	20	7,978	91,620	2,465,663	274
11	1 Jul-09	10,045	113,944	2,866,579	311	0	0	0	0	353	0	180,294	27	10,398	113,944	3,046,872	338
12	12 Aug-09	10,979	139,707	3,223,673	344	0	0	0	0	396	0	237,171	37	11,375	139,707	3,460,844	380
13	13 Sep-09																
14	14 Oct-09																
15	15 Nov-09																
16	6 Dec-09																
	Figures f	or each mont	th are YTD.	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts	sults sh	ould appr	oximate	calen	dar ye	ar result	s. Theri	ms and kWh	saving	s are annu	al figures. T	otal Energy Ir	mpacts
17	7 for all fue	of types shoul	d equal YTD	17 for all fuel types should equal YTD energy impacts that a	cts that		e reported every month Table 2L	y mon	ıth Tak	ble 2L.							
18	3 Any requir	red corrections	s/adjustments	18 Any required corrections/adjustments are reported herein and	erein an	d supersec	de results	; report	ed in be	rior mont	hs and n	supersede results reported in prior months and may reflect YTD adjustments.	D adjus	tments.			
1						1		1					255				

	٥	α	c	_		ц	ц	ני		ı			-		7	-	Σ
_		)	)		= Table	6 - Exp	LIEE Table 6 - Expenditures for Pilots and Studies	for Pilot	s and	Studies			,		:	ı	
3 2						San Di	San Diego Gas & Electric August 2009	& Electri 309	v								
4		Autho	<b>Authorized 3-Year</b>	ar Budget		Currer	Current Month Expenses	xbeuses		Expens	s Sinc	e Janu	Expenses Since January 1, 2009	60	% of 3	% of 3-Year Budget Spent	get Spent
2		Electric	Gas	Total		Electric	Gas	Total		Electric	ອ	Gas	Total	H	Electric	Gas	Total
9	Pilots:																
7	CPUC WE&T	\$ 81,570	\$ 81,570	) \$ 163,140	140 \$		- \$	\$	٠	,	s	,	\$		%0	%0	%0
∞	In Home Display (IHD)	\$ 120,910	\$ 120,910	\$ 241,820	820 \$		- \$	↔	٠		s	,	8	,	%0	%0	%0
6	Programmable Communicating Thermostat (PCT)	\$	\$	\$	<i>\$</i>	1	\$	<del>\$</del>	٠	,	\$	-	<del>\$</del>	1	%0	%0	%0
10	0																
7																	
12	5																
13	3																
12	14 Total Pilots	\$ 202,480	\$ 202,480	0 \$ 404,960	\$ 096	-	- \$	\$	\$	-	\$		\$		%0	<b>%0</b>	%0
15	2																
16	16 Studies:																
17	Non-Energy Benefits	\$ 15,000	\$ 15,000	\$	30,000 \$	-	- \$	\$	-	-	\$		\$	-	%0	%0	%0
18	Process Evaluation	\$ 18,750	\$ 18,750	\$	37,500 \$	-	- \$	\$	-	-	\$	-	\$	-	%0	%0	%0
19	lmpact Evaluation	\$ 45,000	\$ 45,000	\$	\$ 000,06	-	- \$	\$	-	-	\$	-	\$	-	%0	%0	%0
20	Household Segmentation	\$ 33,334	\$ 33,333	8 \$ 66,667	\$ 299	-	- \$	\$	-	-	\$	-	\$	-	%0	%0	%0
21	Refigerator Degradation	- \$	- \$	\$	-	-	- \$	\$	-	-	\$	-	\$	-	%0	%0	%0
22	High Usage Needs Assessment		\$	\$	-	-	*	\$	-	-	\$	-	\$	-	%0	%0	%0
23	3																
75	24 Total Studies	\$ 112,084	\$ 112,083	3 \$ 224,167	167 \$	-	- \$	\$	\$ -		\$		\$	•	%0	%0	%0

	A	8	C	<b>C</b>	ц	ц	C
- 2 ε 4		LIEE Table 7 Whole Neighborhood Approach San Diego Gas & Electric August 2009					
5	∢	æ	ပ	Q	Э	ш	Ø
9	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted <sup>[1]</sup>	Total Residential Customers <sup>[2]</sup>	Total Estimated Eligible <sup>[3]</sup>	Total Treated 2002-2008	Remain to be Treated	Total Treated Year-to-	Penetration
7					( C-D)		(F/E)
8	91910-34	651	379	129	250	19	0.08
6	91911-50	544	313	223	90	31	0.34
10	91977-40	370	198	108	90	29	0.74
11	91977-41	523	294	170	124	73	0.59
12	12 92020-50	447	264	204	09	2	0.03
13	13 92020-51	430	216	241	159	33	0.21
4	14 92020-54	370	215	51	164	15	0.09
15	15 92020-61	410	198	182	16	~	90.0
16	16 92020-66	418	218	148	70	5	0.07
17	17  92020-74	530	208	140	68	_	0.01
18	18 92020-76	537	251	179	72	9	0.08
19	19 92021-47	482	231	136	95	12	0.13
20	20 92021-55	408	145	95	50	9	0.12
21	92021-56	312	118	76	42	11	0.26
22	92021-61	429	236	212	24	7	0.29
23	92021-68	555	321	326	(5)	49	(9.43)
24	92021-69	359	215	196	19	11	0.58
25	25 92028-31	429	226	114	112	3	0.03
26	26 92028-32	374	188	44	144	5	0.03
27	92040-17	177	50	6	41	2	0.12
28	28 92040-20	512	149	119	30	41	1.37
53	92078-36	318	91	37	54	53	0.98
30	30 92078-37	491	237	132	105	15	0.14
32	92101-67	575	228	E	228	g 19	0.08
33	92154-19	479	184	105	79	14	
8 8 8	(1) Neighborhood defined as zip+7 area (or zip+2). [2] All active residential customers in zin+7.						
37	[3] Total estimated eligible per Athens Research. Calculated by multiplying the percent eligible by the total residential population in zip+7.	iplying the percent eligible by the tot	al residential population in z	p+7.			
38	38 (4) Total units treated 2002-2009 year-to-date. D+total treated 2009 year-to-date	year-to-date.					

L	•				Ó		(	ı	ı	(			-	-		2	-	:
	₹ .		n		د		- <b>'</b>	⊒ F	_ L	ا و			-		7	₹	_	Σ
	- 2						ی	AKE lable San I	able 1 - CAKE Program Ex San Dieco Gas & Electric	CAKE Table 1 - CAKE Program Expenses	ses							
	3							Odil	August 2009	009								
	4		,	<b>∆uth</b> c	<b>Authorized Budget</b>	et		Curre	Current Month Expenses	xbeuses		Year-	o-Date	Year-To-Date Expenses	Se	% of Budge	% of Budget Spent Year-To-Date	ır-To-Date
	5 CARE Program:	Ш	Electric		Gas	•	Total	Electric	Gas	Total	Elec	Electric	Gas		Total	Electric	Gas	Total
l	6 Outreach [1]	s	1,110,066	\$	410,572	\$	1,520,638	\$146,344	\$41,277	77 \$187,621	\$	797,884	\$ 24	244,618	\$1,042,502	72%	%09	%69
<u> </u>	7 Automatic Enrollment	\$		↔	-	\$	-	\$0		\$0	\$	-	\$	-	\$0	%0	%0	%0
	Processing/ 8 Certification/Verification	\$	157,840	\$	58,379	\$	216,219	\$13,723	\$3,871	71 \$17,593	\$	106,724	e \$	33,287	\$140,011	%89	%29	%59
	Information Technology / 9 Programming	↔	371,420	\$	137,375	\$	508,795	\$9,516	\$2,684	812,199	\$	133,300	8	41,023	\$174,323	%9E	30%	34%
	10																-	
L .	11 Pilots																	
	12 - Pilot SB 580	\$		\$	-	\$	-	. \$	\$	- \$ -	\$	-	\$	\$ -	-	%0	%0	%0
•	13 - Pilot	\$		\$	-	\$	-	•	\$	- \$ -	\$	-	\$	-	-	%0	%0	0%
	14 - Pilot	\$		\$	-	\$	-		\$	- \$ -	\$	-	\$	-	-	%0	%0	%0
	15 Total Pilots	\$		\$	•	\$	•	\$	\$	- \$ -	\$	•	\$	\$	•	%0	%0	%0
	16																	
	17 Measurement & Evaluation [2]	\$	2,920	\$	1,080	\$	4,000	\$10,742	\$3,030	30 \$13,772	\$	10,742	\$	3,030 \$	13,772	%898	281%	344%
•	18 Regulatory Compliance	\$	134,331	\$	49,684	\$	184,015	\$11,912	\$3,360	\$15,272	\$	81,554	\$ 2	25,284 \$	106,838		21%	58%
•	19 General Administration	\$	291,317	\$	107,748	\$	399,065	\$26,144		74 \$33,518	\$	200,080	9 \$	62,758 \$	262,839		28%	%99
.,	20 CPUC Energy Division	\$	75,117	8	27,783	\$	102,900	\$4,107	, \$1,158	58 \$5,266	\$	24,235	\$	7,576 \$	31,811	32%	27%	31%
` '	21	-					Ì					·						
. 1	SUBTOTAL MANAGEMENT 22 COSTS	s	2,143,011	<i>\$</i>	792,621	€9	2,935,632	\$ 222,488	\$ 62,753	53 \$ 285,241	\$	1,354,521	\$ 41	417,576 \$	1,772,097	%89	53%	%09
. 1	23																	
. 4	24 CARE Rate Discount	\$	34,329,114	\$	12,697,070	\$	47,026,184	\$3,815,936	\$471,559	39 \$4,287,495	\$	25,008,798	\$ 6,91	6,917,568 \$	31,926,366	73%	24%	%89
.,	Service Establishment Charge 25 Discount	↔		↔	,	↔	1	↔	€9	€9	↔	•	€	·	ı	%0	%0	%0
.4																	-	
. 4	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	€ \$	36,472,126	\$	13,489,690	<del>⇔</del>	49,961,816	\$ 4,038,424	\$ 534,312	12 \$ 4,572,736	<del>\$</del>	26,363,319	\$ 7,33	7,335,144 \$	33,698,463	72%	24%	%19
. 4	28																	
.4	29 Other CARE Rate Benefits																	
(-)	30 DWR Bond Charge Exemption							\$559,409	0	\$559,409	\$	3,915,046		\$	3,915,046			
.,,	31 CARE PPP Exemption							\$274,577	\$73,123	\$347,700	\$	1,925,460	\$ 1,04	1,043,760 \$	2,969,220			
(1)	California Solar Initiative 32 Exemption [3]							0\$	0	0\$	\$			\$	1			
.,								\$2,004,495	10	\$2,004,495	\$	9,901,733		\$	9,901,733			
<u> </u>	TOTAL - OTHER CARE RATE								\$ 73.123		\$	15 742 239	4 1 04	1 043 760 \$	16 785 999			
.7[	34 BENEFITS		l		l			\$2,838,481	·	\$2,911,604		2		_			l	l
- 1	35	L									ę							
	36 Indirect Costs							\$40,639	\$11,037	37, \$51,676	₽	296,231	10	105,500	440,861			
101 0	reach re are	ed with (	Sapitation I expenses 1	ees, or Apr	Other Outread ril 2009.	th and	Mass Media.											
•	13 OCO 100 100 CT OCO C	1000	to tomor	10,41	י טטטט המטמטיי	100	Location from	+ 00 04010000	i an an an an a	chair a chairman a	A to constitute of	'c: 0000 1	4	- moonto fo	on odin and	and all administra		

| Based on CPUC D.08-12-004, SDG&E is to temporarily suspend 2009 CSI collections from ratepayers as the program is adequately funded to support 2009 incentive payments for those who participate in the program.

1   2   2009   Utility	A	В	O	٥			ш	ტ	I	_	ſ	¥	٦	M	z	0	۵	Ø	œ
Total   Leveraging   Author   Leveraging	-						J	ARE Table 2 -	inrollment,	Recertificati	on, Attritio	n, & Penetration	_						
2009         Utility Inter- Leveraging Variety         Leveraging 3 Lange Langement         SBS80         (B+C+D+E+F) (B+C+D+E+F)         Combined Sources (G+H+I)         Character (G+H+I)         Recentification (J-M) (J-M) (J-M)         Adulated (J-M)	3 2								San Die A	ego Gas & El August 2009	ectric								
Inter-   Intra-   Automatic Enrollment   Combined   C	4							Gross Enrollment							Enro	lment			
2009         Unitry Light         Leveraging 3 Dee-App 4         SSSSO (B+C+)+E+F)         Combined Combined Complement         Other Sources Ceptuals         Other Captual Capt	2			A	utomatic E	nrollment							Total			Net	Total	Estimated	Penetration
2009         Utility¹         Utility²         Utility² <th< td=""><th></th><td>Inter-</td><td>Intra-</td><td></td><td></td><td></td><td></td><td>Combined</td><td></td><td>Other</td><td>Total</td><td></td><td>Adjusted</td><td>Attrition</td><td>Net</td><td>Adjusted</td><td>CARE</td><td>CARE</td><td>Rate %</td></th<>		Inter-	Intra-					Combined		Other	Total		Adjusted	Attrition	Net	Adjusted	CARE	CARE	Rate %
Lanuary         ABB         5,899         7,736         13,634         6,268         6,366         6,306         6,306         6,306         6,306         6,306         6,306         6,306         6,306         6,306         6,306         6,306         6,306         6,306         6,306         6,306         6,306         6,306         6,307         2,41,306         2,43,146         335,680           Alvarch         0         325         7         7         7,218         7,370         5,132         8,588         7,370         2,43,146         335,680           Alvarch         0         276         0         0         322         6,593         7,451         6,595         1,712         3,170         2,43,146         335,680           Alvarch         0         0         0         0         279         479         6,693         7,451         6,595         14,401         4,781         10,120         3,170         252,027         336,088           Juluy         0         0         0         184         7,427         7,371         4,574         8,503         1,678         3,171         2,573         336,088           Juluy         0         0         184		Utility <sup>1</sup>	Utility²	_		3-App⁴	SB580		Capitation	Sources	(G+H+I)	Recertification	(Z+K)	(Drop Offs)	(L-M)	(N-K)	Participants	Eligible	(P/Q)
cebruary         312         6,190         6,502         7,218         13720         5,132         8,588         1,370         243,196         336,680           Warch         0         325         7         324         7,501         7,825         6,100         1,285         7,850         2,840         246,036         335,680           March         0         325         7         40         6,683         7,451         6,590         14,401         4,281         10,120         2,840         246,036         335,680           May         0         276         3         6,683         7,451         6,590         14,401         4,281         10,120         2,840         246,036         336,688           Juluy         0         0         167         4,16         6,844         7,427         7,309         14,736         6,271         8,503         2,571         36,088           Juluy         1         1         4,101         4,281         10,120         3,170         252,223         336,088           August         0         0         1         1         4         4,574         4,574         8,503         2,673         257,348         336,751	7 January								499	5,399		7,736		5,268		630	241,826	335,680	72.0%
March         April         324         7,501         7,825         5,010         12,835         7,850         2,840         246,036         335,680           April         0         275         325         7         4,772         173         1,712         9,179         2,841         246,036         335,680           April         0         276         32         0         273         476         6,683         7,471         6,386         1,196         25,221         248,07         335,680           May         0         276         2         0         0         7         471         4,712         9,179         2,821         248,07         335,680           July         0         0         167         4,16         6,844         7,421         7,30         14,736         6,231         8,505         1,196         253,223         336,088           July         0         184         50         6,687         7,371         4,574         6,593         1,196         2,573         2,536         336,781           August         0         184         50         6,687         7,371         4,574         8,503         2,574         8,573 <t< td=""><th></th><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>312</td><td>6,190</td><td>6,502</td><td>7,218</td><td></td><td>5,132</td><td></td><td>1,370</td><td>243,196</td><td>335,680</td><td>72.4%</td></t<>									312	6,190	6,502	7,218		5,132		1,370	243,196	335,680	72.4%
April         0         325         7         0         332         592         6.689         7.583         6.358         13.951         4.772         9,179         2.821         248.877         335.680           Way         0         276         3         0         1         4         74         4,281         1,130         3,170         2.82,07         335.688           Unity         0         165         2         4         4         4         4,281         1,120         3,170         252,223         335.688           July         0         164         0         0         167         4         4,281         1,120         3,170         252,223         335.688           July         0         164         0         167         4,281         1,120         3,170         252,223         335.688           July         0         184         500         184         500         6,684         7,371         9,022         16,373         4,674         8,503         2,682         336,751           August         0         188         499         5,939         6,626         6,451         13,077         4,574         8,503         2,73	9 March								324	7,501	7,825	5,010		4,985		2,840	246,036	335,680	73.3%
May         0         276         3         479         6,693         7,451         6,950         14,401         4,211         10,120         3,170         252,027         336,058           Julius         0         165         2         0         167         416         6,844         7,427         7,371         9,002         14,736         6,231         8,505         1,166         253,223         336,058           Juliust         0         168         6,00         6,687         7,371         9,002         16,773         4,698         11,675         2,673         255,386         336,751           Juliust         0         188         0         0         188         499         6,626         6,451         13,077         4,574         8,503         2,673         255,386         336,751           October         1	10 April			2	7	0	0		592	699'9		6,358		4,772	9,179	2,821	248,857	335,680	74.1%
Julie         16         2         0         167         416         6,844         7,427         7,309         14,736         6,231         8,505         1,196         253,223         336,058           Juliuly         1         1         0         1         1         4         500         6,687         7,371         9,002         16,373         4,698         1,196         253,288         336,751           Juliuly         1         1         1         2         1         3         2,673         2,673         2,673         2,573,48         336,751           Juliuly         1         1         4         5         4         6         1         6	11 May		0 27t	3	3	0	0	279	479	6,693		6,950		4,281		3,170	252,027	336,058	75.0%
July         0         184         0         184         500         6.687         7.371         9.002         16.373         4.688         1.675         2.673         256.886         336.751           August         0         188         499         5.939         6.626         6.451         13.077         4.574         8.503         2.673         256.886         336.751           August         0         188         499         5.939         6.626         6.451         13.077         4.574         8.503         2.052         257.948         336.751           Accorder         1 <th></th> <td>_</td> <td>0 16</td> <td>2</td> <td>2</td> <td>0</td> <td>0</td> <td>167</td> <td>416</td> <td>6,844</td> <td></td> <td>7,309</td> <td></td> <td>6,231</td> <td></td> <td>1,196</td> <td>253,223</td> <td>336,058</td> <td>75.4%</td>		_	0 16	2	2	0	0	167	416	6,844		7,309		6,231		1,196	253,223	336,058	75.4%
August         0         188         0         188         499         5,639         6,626         6,451         13,077         4,574         8,603         2,052         257,948         336,751           September         October         0	13 July			t	0	0	0		200	6,687	7,371	9,002		4,698		2,673	255,896	336,751	76.0%
September         Coctober	14 August		0 18	3	0	0	0	188	499	5,939		6,451	13,077	4,574		2,052	257,948	336,751	76.6%
October         October         Actor	15 September																		
Vovember         Accompany         Accompany <th< td=""><th>16 October</th><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>	16 October																		
December         3,621         51,922         56,693         56,034         112,727         39,941         72,786																			
Total for 2009 56,693 56,693 56,693 712,727 39,941 72,786	18 December																		
		6							3,621	51,922	26,693	56,034	112,727	39,941	72,786	16,752			

21 | Enrollments via data sharing between the IOUs.
22 | Enrollments via data sharing between the IOUs.
23 | Enrollments via data sharing between the IOUs.
23 | Enrollments via data sharing between the IOU that serve love/income customers.
24 | Enrollments via data sharing between the IOU that serve love/income customers.
25 | Enrollments via data sharing with programs outside the IOU that serve love/income customers.
26 | Enrollments via data sharing with programs est up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based and into the CARE program and, and the customers applications or reapplications for related low-income health and social welfare services. (e.g. MediCAL, Healthy Familys, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and, 28 Post predictions or reapplications or reapplications or response to each of a program and, 29 Post predictions or reapplications or response to each of a program and supersede results reported in prior months and may reflect YTD adjustments.

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•		3	 					=	-
<b>—</b>			CARE	able 3 - Standa	able 3 - Standard Random Verification Results	rification Resu	ılts		
3 2				San Die A	San Diego Gas & Electric August 2009	ric			
					Participants	Participants		% Dropped	
		Total CARE	Participants Reguested	% of Population	Dropped (Due	Dropped (Verified as	Total	through Random	% of Total
4	2009	Population	to Verify	Total	no response)	(neligible)	Dropped	Verification <sup>1</sup>	Dropped
2	January	241,826	203	0.08%	125	17	142	69.95%	%90.0
9	February	243,196	403	0.17%	228	23	251	62.28%	0.10%
7	March	246,036	536	0.22%	342	22	364	67.91%	0.15%
8	April	248,857	233	0.21%	299	29	328	61.54%	0.13%
6	May	252,027	188	0.07%	109	11	120	63.83%	0.05%
10	June	253,223	199	0.22%	326	34	390	69.52%	0.15%
7	July	255,896	477	0.19%	154	10	164	34.38%	%90.0
12	August	257,948	464	0.19%	0	0	0	%00.0	0.00%
13	September September								
14	October								
15	November								
16	December								
17	Total for 2009		3,395		1,613	146	1,759	51.81%	
18									
19	In Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond	are tied to the mo	inth initiated. The	erefore, verificatio	on results may be	pending due to t	he time permitte	d for a participant	to respond
20	20 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	ons/adjustments	are reported herei	in and supersede	e results reported	in prior months a	nd may reflect Y	TD adjustments.	
							, , , , , , , , , , , , , , , , , , ,		

	Α	В	С	D	E	F	G
1	CAF	RE Table 4 - C	ARE Self-Ce	rtification and	Self-Rece	rtification Application	ons <sup>1</sup>
2			San	Diego Gas &	Electric		
3				August 200	)9		
4		Provided	Received	Approved	Denied	Pending/Never Completed	Duplicates
5	Total	57,557	14,396	13,077	370	529	420
6	Percentage		25.01%	90.84%	2.57%	3.67%	2.92%
7							
8	1 Includes sub-m	etered custome	ers.				

	A	В	၁	О	Е	F	9	Н	ı	ſ
_				CARE Table	3 - Enrollm	<b>CARE Table 5 - Enrollment by County</b>	À			
7				San D	San Diego Gas & Electric	Electric				
3					August 2009	6				
4		В	Estimated Eligible	ole	Tc	Total Participants	S	ď	Penetration Rate	
5	County	Urban¹	Rural <sup>1</sup>	Total	Urban	Rural	Total	Urban	Rural	Total
9	Orange County	14,965		14,965	7841		7,841	52%		52%
7	San Diego	304,874	16,912	321,786	240728	9379	250,107	79%	25%	78%
∞										
6	Total	319,839	16,912	336,751	248,569	9,379	257,948	77.7%	22.5%	<b>49.92</b>
10										
7										
12	12 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	/adjustments a	re reported he	rein and superse	ede results rep	orted in prior n	nonths and ma	y reflect YTD ε	adjustments.	

	A	В	ပ	Q	Ш	Щ	ტ	Ι
7			CARE	<b>Fable 6 - Rece</b>	<b>ARE Table 6 - Recertification Results</b>	ılts		
2				San Diego Gas & Electric	& Electric			
3				August 2009	2009			
			Participants	% of				% of Total
		Total CARE	Requested	Population	Participants	Participants	Recertification	Population
4	2009	Population	to Recertify	Total	Recertified	Dropped	Rate % (E/C)	Dropped (F/B)
2	January	241,826	4,242	1.75%	3,238	803	76.33%	0.37%
9	February	243,196	3,312	1.36%	2,352	795	71.01%	0.33%
7	March	246,036	3,665	1.49%	2,587	890	%65.02	%96.0
8	April	248,857	3,176	1.28%	2,234	823	70.34%	%86.0
6	May	252,057	2,419	0.96%	1,736	541	71.77%	0.21%
10	June	253,223	2,969	1.17%	2,227	650	75.01%	0.26%
11	July	255,896	2,084	0.81%	1,001	511	48.03%	0.20%
12	August	257,948	1,993	0.77%	183	5	9.18%	%00'0
13	September September							
14	October							
15	November							
16	December							
17	Total for 2009							
18	   Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	s/adjustments are r	eported herein and	supersede result	s reported in prior r	nonths and may re	flect YTD adjustme	ints.

	A	В	С	D	E	F	G	Н
1	CARE Table 7			actors				
2	-	o Gas & E						
3	Au	igust 2009	)					
5								
6				Contractor Type		1	Year-to-Da	ate
7	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
8	AARP - Tax Aid		Х				112	112
9	ACCESS TO INDEPENDENCE OF SAN DIEGO		Х				4	4
10	AFE		Х				0	0
	AFRICAN ALLIANCE						99	99
	ALPHA KAPPA ALPHA HEAD START		X				53	53
_	Alpha of San Diego		Х				0	0
_	American Red Cross		X			1	762	762
	Bayside Community Center Barrio Station		Х			-	1	1
	BOYS AND GIRLS CLUBS		Х			+	1	1
	CAMPESINOS UNIDOS, INC		X		Х	1	272	272
_	CASA FAMILIAR		X				53	53
	Catholic Charities		X			1	155	155
21	CHICANO FEDERATION		Х				2	2
	CHINESE SERVICE CENTER OF SAN DIEGO		Х				13	13
	CHULA VISTA COMMUNITY COLLABORATIVE		Х				28	28
	CITY HEIGHTS COMMUNITY DEVELOPMENT CORP		Х				2	2
	CITY OF SAN DIEGO - Clairemont Community Center		X		.,	1	1 -	1
_	COMMUNITY ACTION PARTNERSHIP - Orange County		X		Х		5	5
_	Community Research Foundation COMMUNITY RESOURCE CENTER		Х			1	7	7
_	Crisis House	1	Х			+	40	40
	ELDER HELP OF SAN DIEGO 2009		X				14	14
	EPISCOPAL COMMUNITY SERVICES		X			1	9	9
_	Family Health Centers of San Diego		X				25	25
	Foster Lift		Х				247	247
34	Harmonium		Х				12	12
	HEARTS AND HANDS TOGETHER		X				88	88
	HOME START 2009		Х				64	64
	HORN OF AFRICA		X			1	4	4
	INTERNATIONAL RESCUE COMMITTEE		X			1	32	32 0
	Julian Pathways KURISH HUMAN RIGHTS WATCH, INC	1	Х			+	0 14	14
	LA MAESTRA FAMILY CLINIC 2009		Х				31	31
_	LEGAL AID SOCIETY OF SAN DIEGO, INC.		X			1	3	3
	LUTHERAN SOCIAL SERVICES, INC		X				1	1
_	MAAC PROJECT		Х		Х		164	164
45	MABUHAY ALLIANCE						60	60
46	MID CITY CHRISTIAN SERVICES 2009		Х	Х			2	2
_	MONTE VISTA HIGH SCHOOL COMMUNITY RESOURCE CENTER		Х				1	1
_	MOUNTAIN HEALTH & COMMUNITY SERVICES, INC.		X			1	10	10
	Neighborhood Health Care		Х			1	318	318
_	NEIGHBORHOOD HOUSE		~			1	45	45
_	North County Community Services  North County Health Project	1	X			+	95	95
	North County Health Project North County Interfaith	1	X			+	95	95 14
	REBUILDING TOGETHER SAN DIEGO		X			1	15	15
_	Salvation Army		X			1	45	45
	San Diego State University		X			1	445	445
	SAN DIEGO YOUTH & COMMUNITY SERVICES		Х			L	2	2
	San Ysidro Health Center		Х				84	84
	SAY SAN DIEGO		Х				13	13
	SCRIPPS HEALTH WIC	1				1	37	37
_	SOUTH BAY COMMUNITY SERVICES		Х			1	20	20
_	TRINITY HOUSE		· ·			+	1	1
_	Turning the Hearts		X			+	1	1
	Veteran's Village Vista Community Clinic	1	X			1	79	79
	YMCA YOUTH AND FAMILY SERVICES					1	79	7
	Total Enrollments					0	3,621	3,621
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_			CAF	CARE Table 8 - Participants as of Month-End	pants as of Month-	End		
7				San Diego G	San Diego Gas & Electric			
3				Augus	August 2009			
						Eligible		
4	2009	Gas and Electric	Gas Only	Electric Only	Total	Honseholds	Penetration	% Change¹
2	January	163,436	N/A	066'82	241,826	335,680	72.0%	
9	February	165,207	N/A	686'22	243,196	335,680	72.4%	0.57%
7	March	167,349	N/A	78,687	246,036	335,680	73.3%	1.17%
∞	April	169,021	N/A	79,836	248,857	336,058	74.1%	1.03%
ဝ	May	171,167	N/A	80,860	252,027	336,058	75.0%	1.27%
10	) June	172,266	N/A	80,957	253,223	336,058	75.4%	0.47%
7	July	174,152	N/A	81,744	255,896	336,751	%0.92	0.85%
12	2 August	175,172	N/A	82,776	257,948	336,751	%9'92	0.80%
13	3 September		N/A					
14	4 October		N/A					
15	5 November		N/A					
16	3 December		N/A					
17	7 Total for 2009		N/A					
18	~							
19	9 Explain any monthly	'Explain any monthly variance of 5% or more in the number of participants.	ore in the number of p	articipants.				
20	) Any required correct	20 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	eported herein and su	upersede results repo	rted in prior months a	nd may reflect YTD ac	ljustments.	
		,			-			

#### **CERTIFICATE OF SERVICE**

I hereby certify that a copy of MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE

PROGRAMS FOR AUGUST 2009 has been electronically mailed to each party of record of the service list in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026.

Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and by depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to the assigned Administrative Law Judges and Commissioner.

Executed this 21st day of September, 2009 at San Diego, California.

/s/ Jenny Norin
Jenny Norin